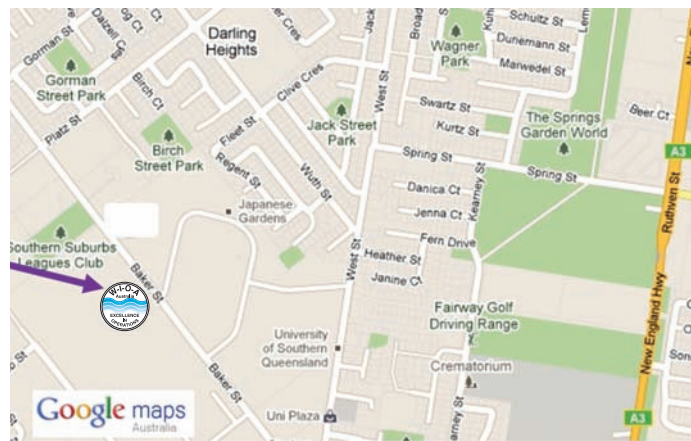


Major Workshop Partners 2011

At the time of printing this Registration form, the following Organisations had confirmed their involvement as a Workshop Sponsor or Partner:

- Toowoomba Regional Council
- Automation Group
- ITT Water and Wastewater
- Acromet Australia
- Peerless Epigen
- AWA
- qldwater
- WITA
- AllFlow Supply Company
- Bürkert Fluid Control Systems
- Ecolab
- DMI Australia
- EGL Management Services
- Iwaki Pumps
- Clear Water Recruitment
- Merck Millipore
- Royce Water Technologies
- Johnson Screens
- Sperian Protection
- WME Media
- Ugly Fish Safety Eyewear
- BASF
- Philips

Clive Berghofer Recreation Centre, USQ Toowoomba.
Enter via Baker St only. Ample parking available.



Other WIOA events in 2011

Victoria

74th Annual Victorian Water Industry
Engineers & Operators Conference
7 & 8 September,
Exhibition Centre, Bendigo

Recently Completed - NSW
5th Annual WIOA NSW Water Industry
Engineers & Operators Conference
30 & 31 March
Newcastle

Trade Exhibitors 2011

At the time of printing this form the following organisations (presented alphabetically) had registered to display their products at the Trade Exhibition:

- ABB
- Acrodyne
- Acromet Australia
- Aegis
- Aegis Safety
- AIM Water
- Air-Met Scientific
- Allflow Supply Co.
- Anue Water Technology
- Aqua Environmental
- Aqua Guardian Group
- Aqualift
- Austeck
- Australian Innovative Systems
- Australian Water Association
- Automation Group
- AWIS
- AWMA Penstocks and Stopboards
- Blakers Pump Engineers
- Bürkert Fluid Control Systems
- Capital Safety - ANZ
- CAPS Australia
- Challenger Valves & Actuators
- Clearwater Recruitment
- Complete Tapping Service
- Conneq
- Control Microsystems
- CRS Industrial Water
- CSE Semaphore
- CST Wastewater Solutions
- DCM Process Control
- Dynapumps
- Eco Catalysts
- Ecolab
- Elster Metering
- Epsom Environmental Services
- Festo
- For Earth
- G.E. Power & Water
- H2O Rx / Chemical System Consulting
- Hach Pacific
- Hurl Nu-Way
- Hydramet
- Hydro Innovations
- Hydromet
- ITS Trenchless
- ITT Water & Wastewater
- Iwaki Pumps Australia
- Kembla Watertech
- KRE Engineering
- KSB Australia
- Labtek
- Ludowici Watergates
- McBerns
- Merck Millipore
- Merriman Controls
- Metaval / Vag
- NOV Mono Pumps
- NuFlow Technologies
- Odour Technologies
- Omron Electronics
- Pacific Laboratory Products
- Parasyn
- Peerless Epigen
- Probac
- Process Control Services
- ProMinent Fluid Controls
- Pryde Measurement
- Rockwell Automation
- Roto Pumps Australia
- Royce Water Technologies
- Sewer Equipment Company (Aust)
- SkillsTech Australia
- Spirac
- Thermo Fisher Scientific
- Think Pipes Think PVC
- Trio Datacom
- Tyco Environmental Systems
- Ugly Fish Eyewear
- UV Guard
- VEGA Australia
- VoR Environmental
- WAM Australia
- WAPSA
- Waters Marine
- Water Industry Operators Assn.
- WME Media



We extend our thanks to these companies participating in the Trade Exhibition.

Please check the WIOA website
www.wioa.org.au/queensland/2011/index.htm
for an updated list of sponsors and Exhibitors

REGISTRATION

The full registration fee of \$462 inc. GST (WIOA Individual Members) or \$528 inc. GST (non-members) includes session attendance; satchel; workshop proceedings; morning and afternoon teas; welcome reception; lunch and dinner on both days (including soft drinks, wine and beer).

The single day registration fee of \$330 inc. GST (WIOA Individual Members) or \$374 inc. GST (non-members) includes session attendance; satchel; workshop proceedings; morning and afternoon tea; lunch and dinner on one day only (including soft drinks, wine and beer).

Partners are welcome to attend lunches and dinners at the price of \$33 and \$88 inc. GST PP/per day respectively.

BONUS PRIZE DRAW

Ugly Fish Safety Eyewear has generously offered the chance for an employer of Operators to win a \$2000 account for safety eyewear. Simply by sending delegates along to the workshop, your organisation will be entered into a prize draw. Each single day or full workshop delegate registered will have their name placed into the draw. The more delegates you send along, the more chances to win. The winner will be drawn and announced at the Thursday dinner. Only Qld councils, water businesses and water authorities are eligible (exhibitors and visitors are not eligible).

ACCOMMODATION

Delegates are responsible for booking their own accommodation. A list and contact details for motels on the bus route to and from the venue (for the dinners only) is available on the WIOA website - www.wioa.org.au/queensland/2011/index.htm WIOA will update the website to advise when motels are full.

COURTESY BUSES

Courtesy buses will operate ONLY for the dinners and will deliver delegates to and from both workshop dinners to the motels listed on the WIOA website.

TRADE DISPLAY

The Trade Exhibition is now sold out. There are currently 90 companies registered to exhibit at the workshop.

REGISTRATION CANCELLATION POLICY

Cancellations must be notified in writing to WIOA. Cancellations prior to and on 18 May 2011 will receive a full refund less a \$55 admin fee. Strictly no refunds will be issued for cancellations after 18 May 2011, however WIOA will permit substitution of attendees at any time without charge.

36th Annual Qld Water Industry Operations Workshop and Exhibition

DELEGATE REGISTRATION

ORGANISER:



HOST:



SUPPORTING SPONSORS:



PRIME SPONSORS:



Water & Wastewater



**Clive Berghofer Recreation Centre,
University of Southern Queensland
Baker St, Darling Heights (Toowoomba), QLD**

31 MAY, EXHIBITOR SET-UP, REGISTRATION & WELCOME RECEPTION

1 & 2 June 2011, Workshop & Exhibition

Preliminary Program

TUESDAY 31 MAY 2011

- 1.00 pm Registration Desk Open for Trade Exhibitors
2.00- 4.30 pm Tour - Wetalla Water Reclamation Facility
4.00 pm Registration Desk Open for Delegates
5.00 -6.30 pm Welcome Reception - Drinks and Nibbles
- Sponsored by Clear Water Recruitment

WEDNESDAY 1 JUNE 2011

- 9.00 am **Workshop Opening**
Welcome: Cr Peter Taylor, Mayor of Toowoomba
Opening Address:
Dr Peter Mosse - (Hydrological P/L) - *"Improving Drinking Water Safety in Australia - A Case For Better Reporting"*
Keynote Address: Mr Jason Colton, (h₂ope NZ)
- *"Improving Drinking Water Quality - A New Zealand Perspective"*
10.20 am Trade Exhibition Viewing, Competition & Morning Tea
11.20 am **Technical Paper Session 1**
Ms Cynthia Lim (WIOA) - WIOA report
Mr Ross Chandler (Biosol)
- *"A Case Study of Sewage Odour and Corrosion Control in Nth Qld"*
Ms Aleisha Wrigley (Western Downs Regional Council)
- *"Western Downs Regional Council Integration of Drive by Automated Meters - One Year Later - Actual vs Anticipated Results"*
Mr Ian Davis (Gympie Regional Council)
- *"Where Have my Drying Beds Gone?"*
12.30pm **Lunch**
1.30 pm **Technical Paper Session 2**
Mr John Granzien (Seqwater)
- *"Maintaining Water Supply - F.A.N.G."*
Mr Tony McKean (East Gippsland Water) - **Best Operator Paper Vic 2010**
- *"Novel Application of a Lamella Clarifier for Improved Primary Treatment of Domestic Wastewater"*
Mr Chris Smith (Arch International Water)
- *"Calcium Hypochlorite in Municipal and Effluent Water Treatment"*
2.30 pm Trade Exhibition Viewing, Competition & Afternoon Tea

- 3.50 pm **Technical Paper Session 3**
Mr Matthew Huston (Veolia Water Australia)
- *"MF Preservations, Issues and Lessons Learnt at Luggage Point Advanced Water Treatment Plant"*
Ms Katie Jones (Hunter Water Australia)
- *"Practical Issues Involved in Commissioning of a Membrane Bioreactor Wastewater Treatment Plant"*
Ms Tracie Regan (Wide Bay Institute of TAFE)
- *"Experience the Future - Higher Qualifications with International Web Conferencing"*
5.00 pm **End Paper Session**
6.30 pm Pre dinner savouries and drinks
7.30 pm **"Meet the Trade" Dinner** - Sponsored by Acromet Australia *Entertainment by Mr Matt Elsbury*
10.30 pm Close of day one

THURSDAY 2 JUNE, 2011

- 8.30 am Registration Desk Opens
8.45 am Exhibition Opens
9.00 am **Technical Paper Session 4**
Mr Martin Schelberg (Toowoomba Regional Council)
- *"The Filling of the Toowoomba's Surface Water Storage's and the Impacts Associated with the Mt Kynoch WTP Process"*
Mr Sri Srinivasan (CAPS Australia Pty Ltd)
- *"Selection Criteria to Achieve Lower Life-cycle Costs for Blowers in Wastewater Treatment Processes"*
Ms Clara Laydon (Hunter Water Australia)
- *"Critical Control Point Analysis: The Operational Benefits"*
10.20 am Trade Exhibition Viewing, Competition & Morning Tea
11.30 am **Technical Paper Session 5**
Mr Matthew Lakey (Clean TeQ Limited)
- *"Dual Phase Biotrickling Filter Treatment of H₂S and VOC's"*
Mr Ed Ahern (Nu flow Technologies)
- *"At Bursting Point"*
12.10 pm Lunch
1.00 pm Judging of the **Operator Posters** in the Poster Area
Mr Peter Orton & Mr John Paulger (Toowoomba RC)
- *"Automated Clarifier Channel Cleaning"*

- Mr John Paulger** (Toowoomba RC)
- *"The Solar Hall Drying Experience"*
1.30 pm **Technical Paper Session 6 - Session Dedicated To Training Issues**
Ms Tamara Shinnors (Government Skills Australia)
- *"Developments in the Training Field ex GSA"*
Dr Rob Fearon (qldwater)
- *"qldwater & training"*
Mr George Wall (WIOA)
- *"Operator Certification Scheme"*
2.50 pm Trade Exhibition Viewing, Competition & Afternoon Tea
3.50 pm **Technical Paper Session 7**
Mr Darren Bailey (Hunter Water Australia)
- *"Lessons Learned - Thirteen Years of Treatment Operations in the Hunter"*
Mr Graeme Berriman (Gosford City Council) - **Best Operator Paper NSW 2011**
- *"Ice Piggling - The Way Ahead for Water Main Cleaning"*
Mr Marcus Boyd (Toowoomba Regional Council)
- *"Toowoomba 2011 From Drought to Flood"*
5.00 pm **Close of Paper Sessions**
6.30 pm Pre dinner savouries and drinks
Announcement of all trade competition winners
7.30 pm **Workshop Dinner** - Sponsored by ITT Water & Wastewater **Awards to be Presented**
 - WIOA Prizes for "Best Poster Papers"
 - Ecolab Prizes for "Best Papers by WIOA Members"
 - Iwaki Prize for "Best Paper Overall"
 - qldwater "Young Operator of the Year"
 - qldwater "Civil Works Operator of the Year"
 - AWA, Leon Henry Memorial "Qld Operator of the Year"Entertainment by **Ms Bev Killick**
11.30 pm **Close of Workshop**

PROGRAM SUBJECT TO CHANGE

please check WIOA website - www.wioa.org.au regularly

36th Annual Qld Water Industry Operations Workshop

TAX INVOICE/REGISTRATION FORM

This form becomes a TAX INVOICE on receipt of payment
Please retain a copy for your records

Employer: _____

Employer ABN: _____

Address: _____

Phone: (Work): _____

Email: _____

Delegates Attending:

(Note: Details collected will be used on a Delegates list).

WIOA Indiv. Member (✓)

1. Name: _____ Yes No

Position / Title: _____

Contact Telephone No.: _____

Email: _____

2. Name: _____ Yes No

Position / Title: _____

Contact Telephone No.: _____

Email: _____

3. Name: _____ Yes No

Position / Title: _____

Contact Telephone No.: _____

Email: _____

REGISTRATION

Full Conference QTY WIOA Ind Member @ **\$462** inc GST pp QTY Non-Member @ **\$528** inc GST pp \$ _____

Single Day @ **\$330** inc GST pp @ **\$374** inc GST pp \$ _____

(Tick Day) Wed Thurs

TOTAL AMOUNT PAYABLE \$ _____

REGISTRATIONS CLOSE 25 May 2011

PAYMENT MUST ACCOMPANY THE REGISTRATION FORM.

2% Administration Fee on all credit card payments

VISA MASTERCARD CHEQUE EFT

Number: _____

Cardholder's Name: _____

Signature: _____ Expiry Date: ____/____/____

Cheques

*Made payable to: WIOA
Mail to: WIOA Ltd
PO Box 6012,
Shepparton, VIC, 3632*

EFT details:

*Westpac Bank
BSB: 033 254
Ac No.: 32 7012
Fax remittance notice to:
03 5821 6033*

WIOA Contact Details

Ph: 03 5821 6744, Fax: 03 5821 6033, Email: info@wioa.org.au