



utility corporate membership guide

2012

communicate ● encourage ● protect ● network ● engage



Benefits of Utility Corporate Membership

- Minimum of 8 Council staff to be signed up as members.
- Each staff member is treated as an individual member.
- Only one invoice produced each year.
- Enjoy a complimentary Corporate membership valued at \$220/year
- Ensure your staff are informed of issues and developments occurring in the water industry
- Staff are entitled to participate in numerous WIOA awards
- Create a professional community for your operations staff
- Receive member rates for ALL staff attending WIOA events – this can save you up to \$50 per employee at some events
- Employees receive all the WIOA publications and are entered into the Member draw for a prize over \$1000.

About WIOA

The Water Industry Operators Association of Australia (WIOA) is a rapidly expanding national Association with a primary role of facilitating the collection, development and exchange of quality information between people undertaking operational roles in the water industry.

Our vision and goals are designed to promote the efficient, sustainable and best practice management of water and use of resources. The Association has over 1800 individual and corporate members and produces a number of publications, develops resources and conducts seminars and events focused on “operators” annually.

Our primary focus is to share information between people working in operational roles in the water industry.

This document is designed to provide information on the Utility Corporate membership and enable members to maximise your membership benefits and make the most of your affiliation with WIOA.

WIOA is pleased to offer corporate membership to companies or Water Businesses. The corporate membership includes:

- Twice yearly journal WaterWorks supplied as hard copy
- Opportunity to advertise in WaterWorks to a targeted national market
- Quarterly newsletter “Operator” in either mailed hard copy or electronic format
- Monthly snippets newsletter “Words” in either mailed hard copy or electronic format
- Opportunity to provide information as a Corporate Supporter
- Opportunity to provide the industry with ‘people news’ when new employees join your business
- Opportunity to use the WIOA logo - contact WIOA for conditions of use
- Opportunity to participate in “new products/new technology” section of “Operator”
- Link to WIOA Website and a listing on our website containing contact and product or service details in our Corporate Supporters directory
- Opportunity for multiple contacts to be provided to WIOA under the one membership
- Recognition at the Annual Conferences through Corporate Supporters sign/board
- Positions Vacant advertisements
- Free attendance for nominated contact person (only as delegate) to our annual Weekend Seminar/AGM providing places available
- Present at the annual Weekend Seminar - preference given to Corporate Supporters
- Free copies of WIOA member handbook to distribute
- Corporate members can also distribute promotional material or product flyers to WIOA members at a very low cost. The maximum size for this type of literature is A3 folded to A4.

WIOA office

The WIOA office is located in Central Victoria at 22 Wyndham Street, Shepparton. We encourage Corporate Members to drop in to the WIOA office when in the vicinity to take a break, talk to our staff over a coffee or use our facilities.

The WIOA office is also home to the ‘Operator Museum’. Companies wishing to provide operational based historical memorabilia for safe keeping are welcome to discuss this with us.



events

WIOA Conferences

WIOA organises and annually stages an operationally focussed conference and Trade Exhibition in Queensland, Victoria and New South Wales. These major events are designed to provide an opportunity for operations personnel and trade supply companies to come together to discuss operational issues and see and hear about advances in technology and process methodologies.

The most up-to-date information regarding the WIOA conferences is on the WIOA website.

WIOA conferences aim to:

- Distribute the latest technical and research based information through platform and poster presentations.
- Update the knowledge and skills of operational staff through interaction with fellow water industry employees.
- Provide the opportunity to view and discuss the latest advances in technical equipment, products and services with suppliers and trade consultants.

WIOA endeavours to develop our members and the wider water industry by providing a relaxed forum for operators to present technical papers (often for the first time) to their peers. In doing so confidence is raised, new skills learnt and the opportunity to discuss real operational issues with their peers can result in the formation of valuable networks. Prize winning presenters from other WIOA state conferences as well as New Zealand are invited to deliver their papers in order to share knowledge.

The trade exhibitions are the largest in each regional area and provides a chance to discover and research new technology, equipment, services and ideas.

Networks

WIOA encourages members to help themselves and we suggest there is no need to go it alone. Networks can exist for a variety of purposes, and WIOA has a range of members with a variety of skills able to assist, some of the current networks are:

- Victorian Storage Operators
- NSW R.O.C. & Water Alliances
- Tasmanian Advisory Committee
- Queensland Advisory Committee
- Young Operators Network

2012 Venue & Dates

NSW

Tamworth 28 & 29 March

Queensland

Gold Coast 6 & 7 June

Victoria

Bendigo 5 & 6 September





events

Seminars

Each year, an open invitation to attend a weekend seminar and the Annual General Meeting of WIOA is sent to all members. Attendees are treated to customised hands-on presentations from various companies and guest speakers about specific products, technology improvements or items of general interest to operations staff. We encourage presenters to bring along new equipment, challenge the audience, but most of all network with WIOA members and Committee in an informal setting.

Special Interest Seminars

WIOA runs a series of special interest seminars using the expertise of various members and supporters to provide the latest in information on specific topics. These seminars will be staged as widely around Australia as possible. Topics and locations are chosen based on demand.

Recognition

WIOA provides recognition for Operators for the work they do and ideas through our National, State and Conference Awards. We announce Queensland, NSW and Victorian Operator of the Year at our major conferences as well as numerous other awards that recognise **Excellence in Operations**.

Prize winning presenters from WIOA state conferences as well as New Zealand are invited to deliver their papers at other WIOA conferences in order to share knowledge.

Kwatye Prize

The Kwatye prize has been presented annually since 2005, and has been designed to encourage creativity, recognise innovation and celebrate passion, and provides an opportunity to help the Australian water industry.

PASS Award

This award provides an opportunity for water industry operational staff to share their in the field innovations & fixes to problems so that others in the water industry can benefit.

Idiots

Did you know that some WIOA Members are happy to be called I.D.I.O.T.S? It means they have been Inducted as a Delegate of the Inextricably Obstructed Tap Society – I.D.I.O.T.S! This service award is given to an individual in recognition of their commitment to the vision and philosophies of, and the active promotion of the Association. All WIOA members are eligible for this award.



Golf Day

WIOA endeavours to give back to the community wherever possible. We have raised over \$40,000 from a variety of sources that has been donated to very worthy charities.

Our main annual fundraiser is the Victorian Charity Golf Day held October annually. All corporate members are invited to participate on the day and be in the running to win the "Tradies" cup.



Publishing

WIOA aims to keep all our members informed of industry changes, challenges and news at the lowest possible cost.

All WIOA members have the option of receiving correspondence in either hard copy or electronic formats with the exception of WaterWorks.

Currently around 40% of WIOA members choose to receive their information in hard copy. For more information contact the WIOA office on 03 5821 6744 or email info@wioa.org.au

WaterWorks



Our biannual technical journal 'WaterWorks' is distributed to all WIOA and AWA members (over 7000 copies). WaterWorks is published by AWA and distributed in May and November.

WIOA corporate members are encouraged to advertise in this journal.

publishing

Practical Guides

In support of the Australian Drinking Water Guidelines Framework for the Management of Drinking Water Quality, the Water Industry Operators Association of Australia has coordinated the production and distribution of a series of “practical guides” to the operation of key steps (control points) in the delivery of water from the catchment to the consumers tap.

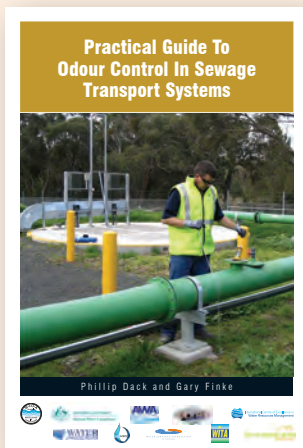
The practical guides are produced by Australian water industry specialists all with significant practical operational experience in Australian conditions.

Practical Guides to Water Treatment

The series of five practical guides aimed at water system operators and managers covers media filters; catchment management issues; chemical addition and primary solids removal; water distribution system operation and disinfection management.

Practical Guides to Wastewater.

The Water Industry Operators Association of Australia is pleased to release the first book in this new series, the practical guide to odour control in sewage transport systems.



Operator

Our quarterly newsletter ‘Operator’ is distributed to WIOA members only.

WIOA includes in each edition “Corporate Member News” - short, operationally focussed advertorials. A limited number of these are available FREE of charge to our members per edition. Back issues can be viewed on our website.



Words

Our monthly e-newsletter ‘Words’ provides information on the latest water industry news, issues, training and events.

Corporate members are invited to submit any news such as company awards, change of address, web site launches, new employees, product launches – just about anything, as long as the message is short and relevant to our members! This service is FREE.



Annual Review

The WIOA Annual Review also doubles as our Member Information Handbook. Many WIOA corporate members have requested extra copies of this document to hand out to prospective WIOA members as it contains a membership form – a handy tool to use when discussing with your customers the benefits of joining WIOA.

If you would like copies to send out to your contacts send us an email with your details.

WIOA lists all our Corporate Members within this document and directs readers to the ‘Membership’ section of our website where detailed information are available on all of our corporate members.



Website

The WIOA website is constantly evolving for the use of the entire water industry. Information on our seminars, conferences, past conference papers, membership, awards, positions vacant, training and useful water industry links can all be found on the site.

There is a separate search engine specifically for our Corporate members web directory listing. Updates to the listing can be made at any time, the search engine can only be as effective as the information provided in your company profile.

WIOA Membership Categories

Individual	\$25 per year
Corporate	\$220 per year (mostly for trade suppliers)
Utility Corporate	\$220 or individual fee for each staff member

Utility Corporate Membership

The Utility Corporate Member category is open to all employers of water industry Operators. This category allows employers of operators to join up and pay for their operational staff to be individual members (a minimum of 8 individual members are required). Employees will receive the benefits of an individual member and the employer will receive a free corporate membership, all the benefits of corporate membership plus one complimentary copy of any new release WIOA publication for the company library.

Benefits include:

- Each person classified as an Individual member (no annual renewals)
- Staff join a community that is aware of water industry issues
- A way for a Utility to encourage operator development
- Complimentary Corporate membership – valued \$220 a year
- Each person will receive all WIOA publications
- Entitled to participate in numerous WIOA awards
- Member rates for ALL staff attending WIOA events

**OVER
1800
MEMBERS**

2011 Utility Corporate Members

ACTEW AGL	Moree Plains Shire Council
Albury City Council	Narromine Shire Council
Banana Shire Council	North East Water
Bathurst Regional Council	Orange City Council
Ben Lomond Water	Palmerston North City Council
Berrigan Shire Council	Parkes Shire Council
Bundaberg Regional Council	Port Macquarie Hastings Council
Cassowary Coast Regional Council	Power & Water Corporation
Central Highlands Water	Singleton Shire Council
Cradle Mountain Water	South Gippsland Water
Deniliquin Council	Southern Water Tasmania
Department of Local Government & Capacity Building Group	Tweed Shire Council
Dubbo City Council	United Water - Ballarat
EGL Operations	Veolia Water - Victoria
Gippsland Water	Wakool Shire Council
Goulburn Valley Water	Wannon Water
Gunnedah Shire Council	Western Water
GWM Water	Westernport Water
Midcoast Water	



FOR FURTHER INFORMATION PLEASE CONTACT

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